

**From:** Gary Rue  
**Sent:** Sunday, October 26, 2014  
**To:** Susan Hanna-Bibus  
**Subject:** You and Your Staff [at the Hopkins Center for the Arts]

Susan,

I know it's a matter of course for you and your staff at the center, but the courtesy and aplomb we were treated to last night bears applause. Please let everyone in your employ know that:

We loved the food.

We were most appreciative of the respect we were treated with from the moment we walked in the door.

The smiles, backed up with efficiency and kindness throughout every moment of the evening, start to finish.

And the core-professionalism. You have no idea how grateful we are for that, each and every one.

Thanks, Susan, another home run for HCA. And it all served to make it a great show appreciated to the utmost by your near sell-out crowd.

Best regards,

Gary Rue  
**NEWMUSICARTS**