

**From:** Jennifer King  
**Sent:** Saturday, March 06, 2010 11:59 AM  
**Subject:** thank you

Hello,

Last week my alley was scraped with a large machine leaving a huge ridge of frozen ice chunks along the entire edge of my driveway. I was unable to move the ice, so I attempted to cross it in my minivan the next day. I got my van hung up on the ridge and called the city for help. The same man [\[Bob Taylor\]](#) who had scraped the alley came with the same machine in a matter of minutes and helped me get my van free and then proceeded to scrape down the ice ridge and remove it from the alley. He was extremely friendly and explained to me how these things happen and that it has been a tough winter for the street crew. While we were waiting for someone to bring sand to help loosen my vehicle, he even gave me a lesson in how to run the snow blower a friend have given me that I have never used.

I wish I had gotten his name, but I am sure you can figure out who he is. I thanked him in person, but I also wanted to let the city know that he is a stellar employee. I have always had very positive experiences with the city of Hopkins and I am regularly grateful that I chose to purchase a home here. Please extend my thanks again to the kind man who helped me out and all those who keep the city running smoothly.

Sincerely,

Jennifer King